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YourCompany/Production System

Belongs to:	YourCompany
First installation:	2018/04/02
Contract start:	2018/04/02
Minimum contract period:	
Contract type:	Subscription
Performance level:	Standard with WikiFarm and Development
Account manager:	Schreiber,Horst
Last update:	2019/03/27
Short description	Production system: BlueSpice 3 pro Standard with WikiFarm with Development

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History / Important Deployments

Protocol by	Horst Schreiber
First installation	2017-04-02
Update to current codebase 3.0.0	2018-11-26
Update to 3.0.1	2019-03-27
Update	

Access

Remote Access	VPN -> SSH
ID	a_exNNNNN
Username for SSH	ICA\a_exNNNNN

Installed programs (applications)

URL	https://wiki.yourcompany.com
Domains	- wiki.yourcompany.com - wikidocs.yourcompany.com
Server name	rz14.yourcompany.local
Operating System	Ubuntu 16.04.
BlueSpice Version	3.0.1 per WikiFarm
MediaWiki Version	1.31.1
Deployment package	Docker
Path to Docker files	/data/bluespice/bluespice
Authentication	SAML.php
Notes	Group assignment to instances in 099-AdditionalPermissions.php

Please note for updates

Since it is currently not possible to set the permissions properly, the **delete** permission has been withdrawn from the **editor** DefaultSettings.php.

Docker

Starting Docker

```
docker run -d -v /data/bluespice/certificates:/etc/apache2/ssl -v
/data/bluespice/bluespice/099-AdditionalPermissions.php:/var/www/bluespice/w
/settings.d/099-
AdditionalPermissions.php -v
/data/bluespice/database:/var/lib/mysql -v
/data/bluespice/elasticsearch:/var/lib/elasticsearch -v
/data/bluespice/bluespice:/opt/bluespice-docker -v /data/bluespice/backup:
/backup -v
/data/backups-mediawiki:/import -e "TZ=Europe/musterfirma" -lCE -t -p 80:80 -
p 443:443 -p 8000:8000
-p 8001:8001 1d85e6a800e9
```

Docker IP

```
cat /etc/docker/daemon.json
{
    "bip": "172.19.10.1/24",
    "fixed-cidr": "172.19.10.1/24"
}
```

Backup / Cronjobs

Cronjobs

runJobs	daily
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Backup

BackupDatabases	daily
------------------------	-------

Services

Database

Programm	MariaDB
Version	10.1.37

PHP

Version	7.0.30
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Jetty

Version	9
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Caching

opcache	Yes
memcached	No

Webserver

Programm	Apache
Version	2.4.18

YourCompany

Tour 3 Documentation System

next: [Step-by-step instructions](#)

Headquarters	Munich	Contact since	2017	Status	
Partnership	no Partner	Account Manager	Doe, John	Technical Contact	Schreiber, Horst

Contracts

1. [YourCompany/Development System](#) (Contract Type: Subscription)

2. [YourCompany/Documentation](#) (Contract Type: Subscription)

3. [YourCompany/Production System](#) (Contract Type: Subscription)

Minutes	no minutes available
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Initial situation and requirements

YourCompany came to us in February 2017 to build a wiki system. MediaWiki was tested as an alternative and was not user-friendly enough. In addition, it lacked many functionalities of BlueSpice.

Installations

Create a new installation profile.

- Project: [YourCompany/Development System](#)
- Project: [YourCompany/Documentation](#)
- Project: [YourCompany/Production System](#)

Link to the Hallo Welt! internal test system:

Project history

Year	Milestone	Contact
2017	Setup Wikisystem	Sarah Naumann

Technical notes for Maintenance and Support

- External Access: VPN
- Internal deployment notes: no special features
- Special processes (e.g.: maintenance cycles, cooperation partners, handling of the staging system, etc.): IT-Systemhaus is the main service provider

Marketing and Sales

- Special contractual arrangements (maintenance, framework contract): none
- Usable screenshots: none

Other notes and experiences
