User:WikiSysop

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(Created page with "A '''knowledge base''' is a place where knowledge of a company, a department or a team can be collected centrally. This is where employees gather their team and department kno...")
Tag: [Visual edit](#)

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No edit summary
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Line 1:

Line 1:

> **{{ContentNav|homelink={{FULLPAGENAME}} |hometext=2|pagePrevious=|pageNext=Process map{{!}}Process map}}**

A '''knowledge base''' is a place where knowledge of a company, a department or a team can be collected centrally. This is where employees gather their team and department knowledge and companies use it to provide an online helpdesk to answer frequently asked questions (FAQs) and share best practices.

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Line 12:

Line 13:

==Example pages==

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*[[Regensburg|Encyclopedic article]]

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> **{{ContentNav|homelink={{FULLPAGENAME}} |hometext=2|pagePrevious=|pageNext=Process map{{!}}Process map}}**

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Tour 2	Integrated Management system	next: [Process map](#)

A **knowledge base** is a place where knowledge of a company, a department or a team can be collected centrally. This is where employees gather their team and department knowledge and companies use it to provide an online helpdesk to answer frequently asked questions (FAQs) and share best practices.

Last but not least, you'll find information about products, services, events, organizations, locations and partnerships.
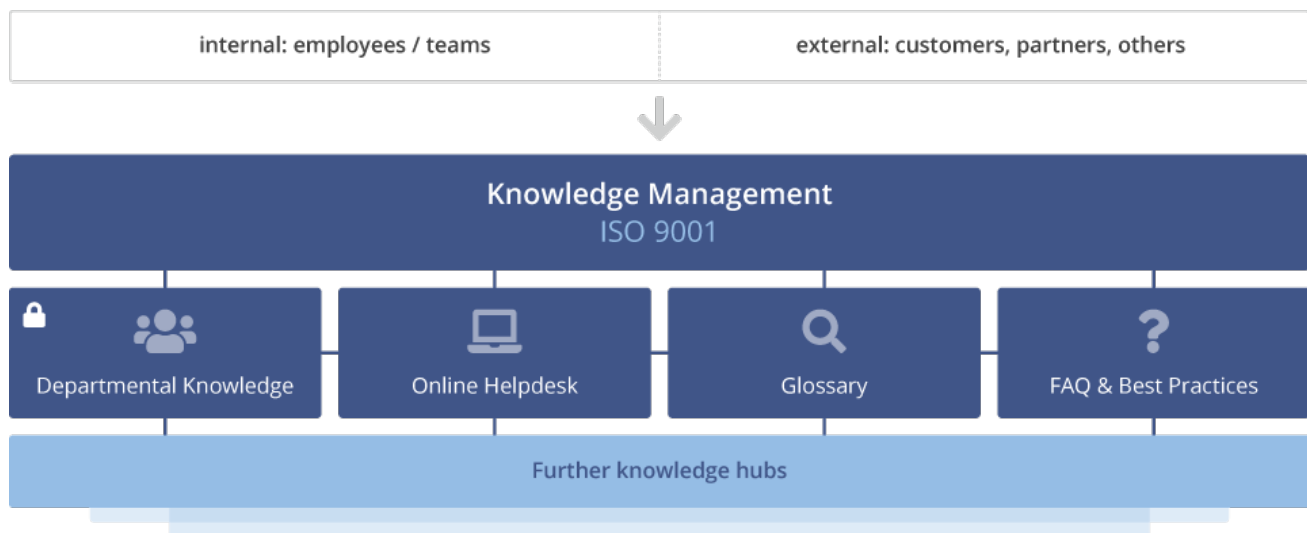
Wikis as Knowledge Base

Wikipedia and its sister projects are certainly the most popular knowledge bases. Wikis are created to easily and collaboratively dynamically supplement or update knowledge. Different contributions are quickly linked to each other. As time goes by, wikis become more and more valuable as the connections become richer and more complex.

Wikis and especially the wikipedia software MediaWiki is designed in such a way that knowledge can be merged and individual wikis can be combined.

Example pages

- Encyclopedic article

| Tour 2 | Integrated Management system | next: Process map |