

Contents



Testing BlueSpice Features

3.1. Detection and reporting

The initial assessment of a damaging event takes place in the reporting offices. The reporting offices can use the following key questions to assess whether the event has emergency or crisis potential. If the damage event is classified as a potential emergency or crisis, the central decision-making body must be alerted. If the reporting office classifies the event as a disruption, which could develop into an emergency or a crisis, the central decision-making body should be informed and the disruption should be monitored.