Knowledge Base

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Revision as of 11:02, 7 December 2021 (view source)	**Revision as of 11:23, 7 December 2021 (view source)**
Demo writer (talk | contribs)	Demo writer (talk | contribs)
No edit summary	No edit summary
Tag: 2017 source edit	Tag: 2017 source edit
← Older edit	Newer edit →

Line 22:

{{Portal flex/Box
|heading=[[Customers|Organizations and customers]]
|content=<div class="screenshot">[[File:**usecase - kundenorg**.png{{!}}600x600px{{!}}link=Customers]]</div>
|hdstatus=Nein
}}
{{Portal flex/Box
|heading=[[Employees Query]]
|content=<div class="screenshot">[[File:employees query.png{{!}}600x600px{{!}}link=Employees Query{{!}}alternativtext=Screenshot employee directory]]</div>
|hdstatus=Nein

Line 22:

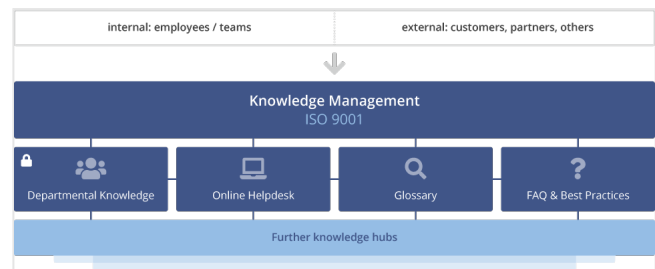| |
|---|
| {{Portal flex/Box |
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| \|content=<div class="screenshot">[[File:**screenshot customers**.png{{!}}600x600px{{!}}link=Customers]]</div> |
| \|hdstatus=Nein |
| }} |
| {{Portal flex/Box |
| \|heading=[[Employees Query\|**Employees query**]] |
| \|content=<div class="screenshot">[[File:employees query.png{{!}}600x600px{{!}}link=Employees Query{{!}}alternativtext=Screenshot employee directory]]</div> |
| \|hdstatus=Nein |

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A **knowledge base** is a place where knowledge of a company, a department or a team can be collected centrally. This is where employees gather their team and department knowledge and companies use it to provide an online helpdesk to answer frequently asked questions (FAQs) and share best practices.

Last but not least, you'll find information about products, services, events, organizations, locations and partnerships.

Wikis as Knowledge Base

Wikipedia and its sister projects are certainly the most popular knowledge bases. Wikis are created to easily and collaboratively dynamically supplement or update knowledge. Different contributions are quickly linked to each other. As time goes by, wikis become more and more valuable as the connections become richer and more complex.

Wikis and especially the wikipedia software MediaWiki is designed in such a way that knowledge can be merged and individual wikis can be combined.

Example pages

Employees query

Show [10 ▾] entries

Name ▲	Telephone ⇕	Department ⇕
Angelika Müller	+49 941 660 80 197	Marketing & Sales
Florian Bäckmann	+49 941 660 80 182	Service & Support
Florian Müller	+49 941 660 80 185	Marketing & Sales
Lydia Willis	+1 212-276-0684	Management Board
Maddison Browne	+1 707-932-510	IT
Nathan Dawson	+1 337-218-3155	IT & Organization

Calendar

[<] [>] [Today] [▮] [↻] April 2022

Mon	Tue	Wed	Thu
28	29	30	31 General
4 8a Spring conference	5	6	7
11	12	13	14 Opening location MUC / General meeting
18	19	20	21

Encyclopedic article

Introduction

With more than 165,000 inhabitants, Regensburg is the fourth-largest city in the State of Bavaria after Munich, Nuremberg and Augsburg.[1]

The medieval centre of the city is a UNESCO World Heritage Site. In 2014, Regensburg was among the top sights and travel attractions in Germany.

Regensburg has three universities and is one of 3 regional centers in Bavaria.

Throughout the centuries, the city was known by a variety of names. It is still known in the Romance languages by a cognate of its Latin name of "Ratisbona" (the version "Ratisbon" was long current in English).

Between 1135 and 1146, the Stone Bridge across the Danube was built at Regensburg. This bridge opened major international trade routes between northern Europe and Venice, and this began Regensburg's golden age as a residence of wealthy trading families.

Regensburg became the cultural centre of southern Germany and was celebrated for its gold work and fabrics.

Geography

Topography

Regensburg is situated on the northernmost part of the Danube river at the geological crossroads of four distinct landscapes: