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Integrated Management System

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An **Integrated Management System (IMS)** brings together various sets of rules that serve corporate governance. For example:

- Quality management (ISO 9001)
- Risk management (ISO 31000)
- Environmental protection and occupational safety management (ISO 14001 and ISO 45001).



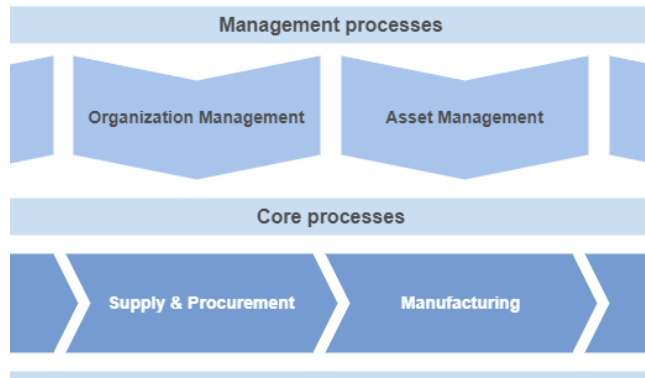
Management systems in a wiki

Wikis have established themselves as appropriate systems for the organization of management systems:

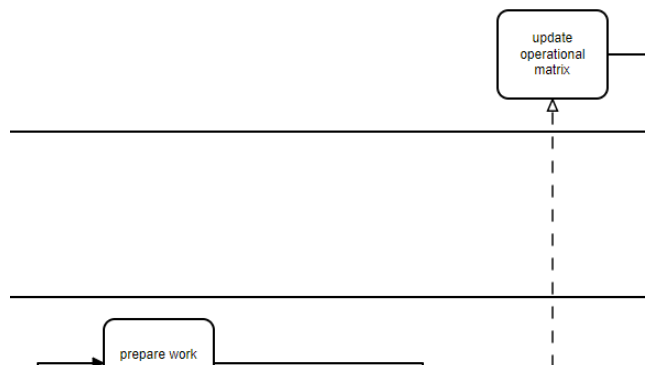
- *Central storage:* The rules and regulations are available centrally and online for all employees.
- *Search function:* Content can be quickly found via the search function and is perfectly pre-sorted via namespaces and categories.
- *Version-based editing:* Content can be edited and easily maintained in no time at all using a visual editor and forms.
- *Document control:* Templates, workflow and release functions ("control of documents") support the editorial processes.

Example pages

Process map



Flowchart



Meeting minutes

◀ Pichler, Ursula Gerstmair, Hu Cheng

Topic
view of open leads
category: customer relations
new pricing concept
end of meeting

IT

- IT/2021-05-30

Role definitions

ns

New page

↕	Role description
	Planning, coordination and control of the products and services to be marketed and sold
	Operational planning and control of the project to achieve the project goals.

Process descriptions

ptions

New page

↕	Business unit	↕	Process owner↕	Approval state↕
	Company, Project Management		Andrew Hayes	Approved
	Project Management, Sales		Margie Castillo	Approved
	Company		Carlos Olson	Approved

Work instructions

ions

New page

	Business unit	Process owner	Approval state	
	Sales	Andrew Hayes	Approved	I
	Sales	Margie Castillo	Approved	J

Risk entries

Add new risk

Search:

	Affected Domain	O Factor	M Factor	Current Level	Curre Proba
ISS uity		D3		Medium	Possible

Incident reports

ner data accidentally disclosed	Reported inte
tection	Reported exte
9/21	Closed?
confidential customer data	

customers data was accidentally exposed for 5 minutes in the ticket.