

IT documentation

Tour 3

Documentation System < Step-by-step instructions

next: Operating instructions

BlueSpice is the knowledgebase for (almost) all IT documentation.

The wiki as IT documentation tool

Ideal use cases	Possible, but not ideal use cases
 IT process management (e.g., IT emergency manual) Software documentation and references Online help, FAQ und How-to's Customer and installation documentation IT project documentation (z.B. rollout of new services) Compiling inventories 	 Cable management IP address management (IPAM)

Example pages

The following pages give you some ideas for using the wiki for IT documentation:

- Example of Customer documentation for YourCompany
- Graphical process description: Relocation of IT Staff
- Code editing: Example Bash or JavaScript

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