

IT Documentation

BlueSpice is the knowledgebase for (almost) all IT documentation.

The wiki as IT documentation tool

Ideal use cases	Possible, but not ideal use cases
<ul style="list-style-type: none">• IT process management (e.g., IT emergency manual)• Software documentation and references• Online help, FAQ und How-to's• Customer and installation documentation• IT project documentation (z.B. rollout of new services)• Compiling inventories	<ul style="list-style-type: none">• Cable management• IP address management (IPAM)

Example pages

The following pages give you some ideas for using the wiki for IT documentation:

- Example of [Customer documentation](#) for [YourCompany](#)
- Graphical process description: [Relocation of IT Staff](#)
- Code editing: [Example Bash](#) or [JavaScript](#)