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Customers

Tour 1 [Knowledge Base](#)

next: [Employees Query](#)

Alle Seiten über Organisationen (Kundenunternehmen) werden hier aufgelistet.

[Customers](#)

[Customer installations](#)

Enter a name to create a new customer organization

- H
- [Hallo Welt! GmbH](#)
- I
- [IT Competency](#)
- S
- [Sound Waves LLC](#)
- Y
- [YourCompany](#)

Examples of customer documentation.

Tour 1 [Knowledge Base](#)

next: [Employees Query](#)

Employees Query

Tour 1 [Knowledge Base](#) < [Organizations and Customers](#)

next: [Calendar](#)

This page shows a query of the data from the user profiles.

Tour 1 [Knowledge Base](#) < [Organizations and Customers](#)

next: [Calendar](#)

Hallo Welt! GmbH

200x100px	Headquarters Regensburg	Contact since 2008	Status
	Partnership Technology	Account Manager Doe, John	Technical Contact Schreiber, Horst

Contracts	no contracts
------------------	--------------

Minutes	<input type="text"/>	no minutes available The part "]]" of the query was not understood. Results might not be as expected.
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Hallo Welt! GmbH is a wiki company in [Regensburg](#).

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2 Topic areas	6
3 Products	6
4 Adress and Contact Info	6

Organization

Hallo Welt! was founded to give access to the technologies and concepts of Wikipedia for professional users. Since 2007, we have been building collaborative knowledge platforms for companies - in particular solutions for knowledge management, online documentation and quality management systems.

In close cooperation with our customers and partners, we are constantly developing the wiki technology and opening up new fields of application.

Topic areas

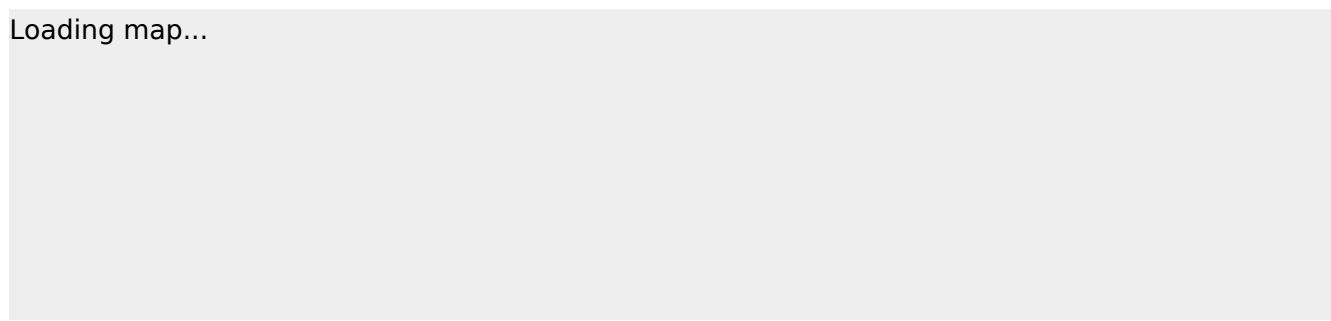
<p>50x51px Quality management</p>	<p>50x50px Organization Manual</p>	<p>50x50px Knowledge Management/ Knowledgebase</p>
<p>50x50px Technical Documentation</p>	<p>50x51px / Customer service Online support</p>	

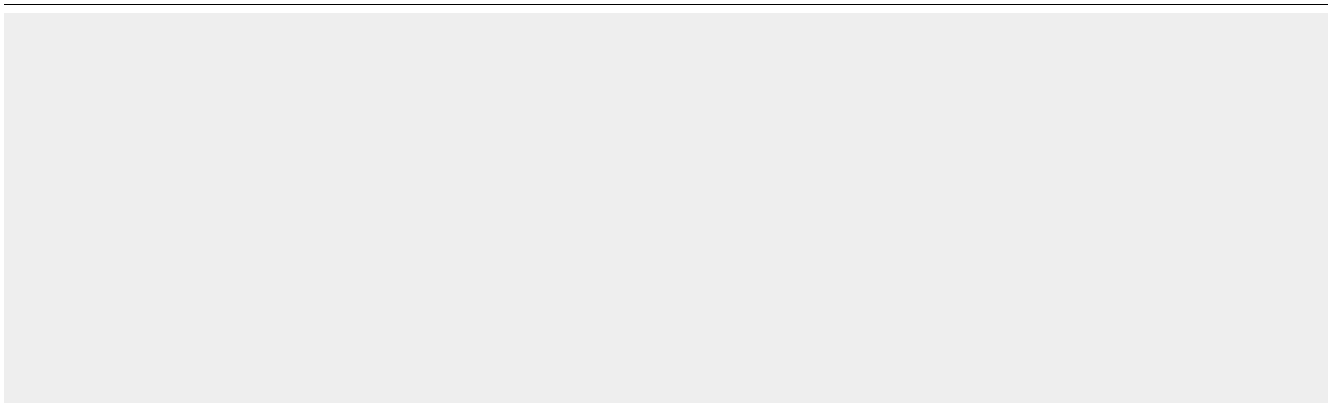
Products

- Basic software: EnterpriseWiki
 - BlueSpice free
 - BlueSpice pro
- Additional software and connections:
 - WikiFarm
 - LDAP and single sign-on
 - WebDAV Connect
- Services
 - Installation & Migration
 - Trainings & Workshops
 - Design & Skinning
 - Programming
 - Support



Address and Contact Info





File:hw-logo-(gmbh)-180x62px-padding-10px.png

Maximilianstraße 9
93047 Regensburg


info@hallowelt.com
0941 / 66 080 - 0

IT Competency

Headquarters	Musterstadt	Contact since	2015	Status	
Partnership	no Partner	Account Manager	Prüfling, Maria	Technical Contact	Schreiber, Horst

Contracts	1. IT Competency/Competency Wiki (Contract Type: Subscription)
------------------	--

Minutes



- [Competency Wiki](#)

The part "]]" of the query was not understood.</br>Results might not be as expected.

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Initial situation and requirements

Installations

Create a new installation profile.

Project: [IT Competency/Competency Wiki](#)

Link to the Hallo Welt! internal test system:

Project history

Year	Milestone	Contact
2018/11	Update to BlueSpice 2.27.3	Horst Schreiber
2016/03	First installation BlueSpice pro Premium	Horst Schreiber

Technical notes for maintenance and support

- External Access:
- Internal Deployment notes:
- Special processes (e.g., maintenance cycles, cooperation partners, handling of the staging system ...)

Marketing and Sales

- Special contractual arrangements (maintenance, framework contract):
- Logo Use:
- Usable screenshots (link):

Other notes and experiences

IT Competency/Competency Wiki

Belongs to:	IT Competency
First installation:	2016/03/16
Contract start:	2016/03/16
Minimum contract period:	2 Years
Contract type:	Subscription
Performance level:	Premium
Account manager:	Müller, Angelika
Last update:	2018/11/23
Short description	Internal Wiki for IT Documentation

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History

Minutes by	Sarah Naumann
First Installation on	March 16, 2016
Update on	August 3, 2017
Update on	November 23, 2018

Installed programs (Applications)

BlueSpice (Production system)

BlueSpice Version	3.0
MediaWiki Version	1.31
Database	MariaDB
LDAP	No
SSO	No
Installed Packages	none
Customizations	Multilanguage extension
Notes	

Backup

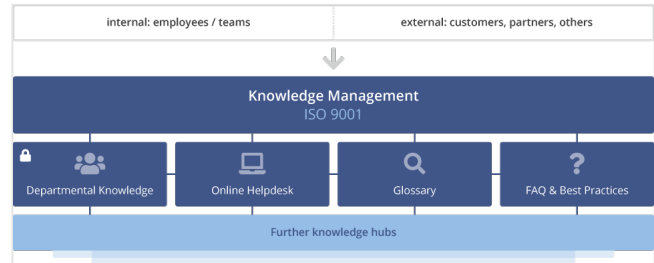
Period	daily
Time	12:00 p.m.
Data path	
Notes	

Knowledge Base

Tour 1 [Knowledge Base](#)

next: [Organizations and customers](#)

A **knowledge base** is a place where knowledge of a company, a department or a team can be collected centrally. This is where employees gather their team and department knowledge and companies use it to provide an online helpdesk to answer frequently asked questions (FAQs) and share best practices.



Last but not least, you'll find information about products, services, events, organizations, locations and partnerships.

Wikis as Knowledge Base

Wikipedia and its sister projects are certainly the most popular knowledge bases. Wikis are created to easily and collaboratively dynamically supplement or update knowledge. Different contributions are quickly linked to each other. As time goes by, wikis become more and more valuable as the connections become richer and more complex.

Wikis and especially the wikipedia software MediaWiki is designed in such a way that knowledge can be merged and individual wikis can be combined.

Example pages

Organizations and customers

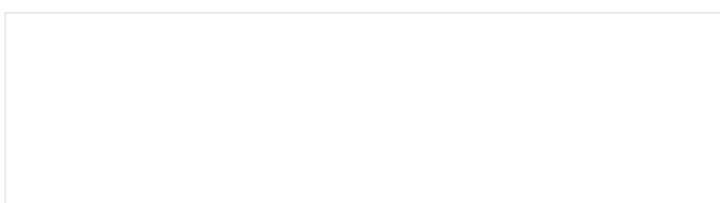
Customers

Customer installations

Examples of customer documentation.

Show entries

	Subscription	Short
IT Competency/Competency Wiki	Premium	Internal
Sound Waves LLC/Production system	Standard	Platform
Top Health Physio/Health Wiki	Standard	Public v
Top Health Physio/Health Wiki Test System	Standard	Public v



Employees query

Show entries

Name	Telephone	Department
Angelika Müller	+49 941 660 80 197	Marketing & Sales
Florian Bäckmann	+49 941 660 80 182	Service & Support
Florian Müller	+49 941 660 80 185	Marketing & Sales
Lydia Willis	+1 212-276-0684	Management Board
Maddison Browne	+1 707-932-510	IT
Nathan Dawson	+1 337-218-3155	IT & Organization

Calendar

< > Today April 2022

Mon	Tue	Wed	Thu
28	29	30	31 General
4 Ba Spring conference	5	6	7
11	12	13 Opening location MUC General meeting	14
18	19	20	21

Encyclopedic article

Introduction

With more than 165,000 inhabitants, Regensburg is the fourth-largest city in the State of Bavaria after Munich, Nuremberg and Augsburg.^[1]

The medieval centre of the city is a UNESCO World Heritage Site 📄. In 2014, Regensburg was among the top sights and travel attractions in Germany.

Regensburg has three universities and is one of 3 regional centers in Bavaria.

Throughout the centuries, the city was known by a variety of names. It is still known in the Romance languages by a cognate of its Latin name of "Ratisbona" (the version "Ratisbon" was long current in English).

Between 1135 and 1146, the Stone Bridge across the Danube was built at Regensburg. This bridge opened major international trade routes between northern Europe and Venice, and this began Regensburg's golden age as a residence of wealthy trading families.

Regensburg became the cultural centre of southern Germany and was celebrated for its gold work and fabrics.

Geography

Topography

Regensburg is situated on the northernmost part of the Danube river at the geological crossroads of four distinct landscapes:

Property:Account Manager

This is a property of data type [Text](#).

Possible values are:

- Prüfling, Maria
- Doe, John
- Schreiber,Horst
- Müller, Angelika

Usage12Constraint schema

[previous](#) [202050100250500](#) [next](#) [20](#)

Filter<p>The [search filter](https://www.semantic-mediawiki.org/wiki/Help:Property_page/Filter) allows the inclusion of [query expressions](https://www.semantic-mediawiki.org/wiki/Help:Query_expressions) such as `~` or `!`. The selected [query engine](https://www.semantic-mediawiki.org/wiki/Query_engine) might also support case insensitive matching or other short expressions like:

- <code>in:</code> result should include the term, e.g. '`in: Foo</code>'`
- <code>not:</code> result should to not include the term, e.g. '`not:Bar</code>'`

Showing 12 pages using this property.

H

[Hallo Welt! GmbH](#) +

[Doe, John](#) +

I

[IT Competency](#) +

[Prüfling, Maria](#) +

[IT Competency/Competency Wiki](#) +

[Müller, Angelika](#) +

M

[MG Laser Consult/MGL](#) +

[Prüfling, Maria](#) +

S

[Sound Waves LLC](#) +

[Doe, John](#) +

[Sound Waves LLC/Production system](#) +

[Doe, John](#) +

T

[Top Health Physio/Health Wiki](#) +

[Prüfling, Maria](#) +

[Top Health Physio/Health Wiki Test System](#) +

[Prüfling, Maria](#) +

Y

[YourCompany](#) +

Doe, John +
[YourCompany/Development System](#) +
Doe, John +
[YourCompany/Documentation](#) +
Doe, John +
[YourCompany/Production System](#) +
Schreiber,Horst +

The request is being processed and may take a moment.

Preparing ...

```
{
  "type": "PROPERTY_CONSTRAINT_SCHEMA",
  "constraints": {
    "type_constraint": "_txt",
    "allowed_values": [
      "Prüfling, Maria",
      "Doe, John",
      "Schreiber,Horst",
      "Müller, Angelika"
    ]
  }
}
```

Property:Has Short Description

This is a property of type [String](#).

Usage7

[previous 202050100250500](#)[next 20](#)

Filter<p>The [search filter](https://www.semantic-mediawiki.org/wiki/Help:Property_page/Filter) allows the inclusion of [query expressions](https://www.semantic-mediawiki.org/wiki/Help:Query_expressions) such as `~` or `!`. The selected [query engine](https://www.semantic-mediawiki.org/wiki/Query_engine) might also support case insensitive matching or other short expressions like:

- `in:` result should include the term, e.g. '`in: Foo`'
- `not:` result should to not include the term, e.g. '`not:Bar`'

Showing 7 pages using this property.

I

[IT Competency/Competency Wiki](#) +

Internal Wiki for IT Documentation +

S

[Sound Waves LLC/Production system](#) +

Platform for musicians and event organizers +

T

[Top Health Physio/Health Wiki](#) +

Public wiki on health issues +

[Top Health Physio/Health Wiki Test System](#) +

Public wiki on health issues +

Y

[YourCompany/Development System](#) +

Testsystem: BlueSpice 4 pro with WikiFarm and Development +

[YourCompany/Documentation](#) +

Testsystem: BlueSpice 4 pro with WikiFarm and Development +

[YourCompany/Production System](#) +

Production system: BlueSpice 3 pro Standard with WikiFarm with Development +

Property:Performance Level

Dies ist ein Attribut des Datentyps [Text](#).

Possible values are:

- Starter
- Self-Support
- Standard
- Premium
- Individual
- Farm
- Development
- Starter with WikiFarm
- Standard with WikiFarm
- Premium with WikiFarm
- Standard and Development
- Premium and Development
- Starter with WikiFarm and Development
- Standard with WikiFarm and Development

Usage7Constraint schema

[previous](#) [202050100250500](#)[next](#) [20](#)

Filter<p>The [search filter](https://www.semantic-mediawiki.org/wiki/Help:Property_page/Filter) allows the inclusion of [query expressions](https://www.semantic-mediawiki.org/wiki/Help:Query_expressions) such as `~` or `!`. The selected [query engine](https://www.semantic-mediawiki.org/wiki/Query_engine) might also support case insensitive matching or other short expressions like:

- `in:` result should include the term, e.g. '`in: Foo`'
- `not:` result should to not include the term, e.g. '`not:Bar`'

Showing 7 pages using this property.

I

[IT Competency/Competency Wiki](#) +

Premium +

S

[Sound Waves LLC/Production system](#) +

Standard +

T

[Top Health Physio/Health Wiki](#) +

Standard +

[Top Health Physio/Health Wiki Test System](#) +

Standard +

Y

[YourCompany/Development System](#) +

Standard with WikiFarm and Development +

[YourCompany/Documentation](#) +

Standard with WikiFarm and Development +

[YourCompany/Production System](#) +

Standard with WikiFarm and Development +

The request is being processed and may take a moment.

Preparing ...

```
{
  "type": "PROPERTY_CONSTRAINT_SCHEMA",
  "constraints": {
    "type_constraint": "_txt",
    "allowed_values": [
      "Starter",
      "Self-Support",
      "Standard",
      "Premium",
      "Individual",
      "Farm",
      "Development",
      "Starter with WikiFarm",
      "Standard with WikiFarm",
      "Premium with WikiFarm",
      "Standard and Development",
      "Premium and Development",
      "Starter with WikiFarm and Development",
      "Standard with WikiFarm and Development"
    ]
  }
}
```

Sound Waves LLC

Headquarters	Berlin	Contact since	2019	Status	
Partnership	no Partner	Account Manager	Doe, John	Technical Contact	Schreiber, Horst

Contracts	1. Sound Waves LLC/Production system (Contract Type: Subscription)
------------------	--

Minutes

- [Production system](#)

The part "]" of the query was not understood.</br>Results might not be as expected.

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Initial situation and requirements

Installations

Create a new installation profile.

Project: [Sound Waves LLC/Production system](#)

Link to the Hallo Welt! internal test system:

Project history

Year	Milestone	Contact
2019/01	First installation of BlueSPice pro Standard	John Doe

Technical notes for Maintenance and Support

- External Access:
- Internal deployment notes:
- Special processes (e.g, maintenance cycles, cooperation partners, handling of staging system ...):

Marketing and Sales

- Special contractual arrangements (maintenance, framework contract): none
- Usable screenshots: none

Other notes and experiences

Sound Waves LLC/Production system

Belongs to:	Sound Waves LLC
First installation:	2019/05/16
Contract start:	2019/05/13
Minimum contract period:	2 Years
Contract type:	Subscription
Performance level:	Standard
Account manager:	Doe, John
Last update:	
Short description	Platform for musicians and event organizers

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History

Minutes by	
First Installation on	
Update on	
Update on	

Installed Programs (Applications)

BlueSpice (Production System)

BlueSpice Version	
MediaWiki Version	
Database	
LDAP	No
SSO	No
Installed Packages	
Customizations	
Remarks	

Backup

Period	
Time	
Data Path	
Remarks	

Top Health Physio/Health Wiki

Belongs to:	Skin and Bones Physio
First installation:	2019/05/16
Contract start:	2018/01/10
Minimum contract period:	2 Years
Contract type:	Subscription
Performance level:	Standard
Account manager:	Prüfling, Maria
Last update:	2019/05/02
Short description	Public wiki on health issues

Contents

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History

Minutes by	
First Installation on	
Update on	
Update on	

Installed Programs (Applications)

BlueSpice (Production System)

BlueSpice Version	
MediaWiki Version	
Database	
LDAP	No
SSO	No
Installed Packages	
Customizations	
Remarks	

Backup

Period	
Time	
Data Path	
Remarks	

Top Health Physio/Health Wiki Test System

Belongs to:	Skin and Bones Physio
First installation:	2018/01/10
Contract start:	2018/01/10
Minimum contract period:	2 Years
Contract type:	Subscription
Performance level:	Standard
Account manager:	Prüfling, Maria
Last update:	2019/05/02
Short description	Public wiki on health issues

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History

Minutes by	
First Installation on	
Update on	
Update on	

Installed Programs (Applications)

BlueSpice (Production System)

BlueSpice Version	
MediaWiki Version	
Database	
LDAP	No
SSO	No
Installed Packages	
Customizations	
Remarks	

Backup

Period	
Time	
Data Path	
Remarks	

YourCompany

Tour 3 [Documentation System](#)

next: [Step-by-step instructions](#)

Headquarters	Munich	Contact since	2017	Status	
Partnership	no Partner	Account Manager	Doe, John	Technical Contact	Schreiber, Horst

- Contracts**
- [YourCompany/Development System \(Contract Type: Subscription\)](#)
 - [YourCompany/Documentation \(Contract Type: Subscription\)](#)
 - [YourCompany/Production System \(Contract Type: Subscription\)](#)

Minutes

- [Documentation](#)
- [Development System](#)
- [Production System](#)

The part "]" of the query was not understood.</br>Results might not be as expected.

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Initial situation and requirements

YourCompany came to us in February 2017 to build a wiki system. MediaWiki was tested as an alternative and was not user-friendly enough. In addition, it lacked many functionalities of BlueSpice.

Installations

Create a new installation profile.

Project: [YourCompany/Development System](#), Project: [YourCompany/Documentation](#), Project: [YourCompany/Production System](#)

Link to the Hallo Welt! internal test system:

Project history

Year	Milestone	Contact
2017	Setup Wikisystem	Sarah Naumann

Technical notes for Maintenance and Support

- External Access: VPN
- Internal deployment notes: no special features
- Special processes (e.g. maintenance cycles, cooperation partners, handling of staging system ...): IT-Systemhaus is the main service provider

Marketing and Sales

- Special contractual arrangements (maintenance, framework contract): none
- Usable screenshots: none

Other notes and experiences

Tour 3 [Documentation System](#)

next: [Step-by-step instructions](#)

YourCompany/Development System

Belongs to:	YourCompany
First installation:	2022-01-04
Contract start:	2021-12-17
Minimum contract period:	2 Years
Contract type:	Subscription
Performance level:	Standard with WikiFarm and Development
Account manager:	Doe, John
Last update:	
Short description	Testsystem: BlueSpice 4 pro with WikiFarm and Development

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 - 7.5 Webserver 32

History / Important Deployments

Protocol by	Sarah Naumann
First Installation	2018-11-26
Update to 3.0.1	2019-03-26
Update	

Access

Remote Access	VPN -> SSH
ID	a_exNNNNN
Username for SSH	ICA\a_exNNNNN

Installed programs (applications)

URL	https://wiki.yourcompany.com
Domains	<ul style="list-style-type: none">wiki.yourcompany.comwikidoc.yourcompany.com
Server Name	rz17.musterfirma.local
Operating System	Ubuntu 16.04.
BlueSpice Version	3.0.1 per WikiFarm
MediaWiki Version	1.31.1
Deployment Package	Docker
Path to Docker files	/data/bluespice/bluespice
Authentication	SAML.php
Notes	Group assignment to instances in 099-AdditionalPermissions.php

Please note for updates

Since it is currently not possible to set the permissions properly, the **delete** permission has been withdrawn from the **editor** DefaultSettings.php.

Docker

Starting Docker

```
docker run -d -v /data/bluespice/certificates:/etc/apache2/ssl -v
/data/bluespice/bluespice/099-AdditionalPermissions.php:/var/www/bluespice/w
/settings.d/
099-AdditionalPermissions.php -v
/data/bluespice/database:/var/lib/mysql -v
/data/bluespice/elasticsearch:/var/lib/elasticsearch -v
/data/bluespice/bluespice:/opt/bluespice-docker -v /data/bluespice/backup:
/backup -v
/data/backups-mediawiki:/import -e "TZ=Europe/Berlin" -lCE -t -p 80:80 -p 443
:443
-p 8000:8000 -p 8001:8001 1d85e6a800e9
```

Docker IP

```
cat /etc/docker/daemon.json
{
    "bip": "172.19.10.1/24",
    "fixed-cidr": "172.19.10.1/24"
}
```

Backup / Cronjobs

Cronjobs

runJobs	daily
----------------	-------

Backup

BackupDatabases	daily
------------------------	-------

Services

Database

Program	MariaDB
Version	10.1.37

PHP

Version	7.0.30
----------------	--------

Jetty

Version	9
----------------	---

Caching

opcache	Yes
memcached	No

Webserver

Program	Apache
Version	2.4.18

YourCompany/Documentation

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Management Summary

YourCompany has organizational wikis.

The organization wikis vary in size, some have a size of only a few pages. About 5 wikis have a much larger size. All model company wikis have a total of about 400 users.

The following procedure has been defined:

- Users are currently managed by SAML. In addition, access to the individual wikis should be controlled via SAML.

Server Infrastructure

Server environment

Server	Server name	URL	Configuration
Production System	rz14. yourcompany. local	https://wiki.yourcompany.de/	Ubuntu 16.04. 8 CPUs 32 GB RAM
Development System	rz14. yourcompany. local	https://wiki-a.yourcompany.de	Ubuntu 16.04. 8 CPUs 32 GB RAM

Setup BlueSpice pro with WikiFarm

BlueSpice pro Services:

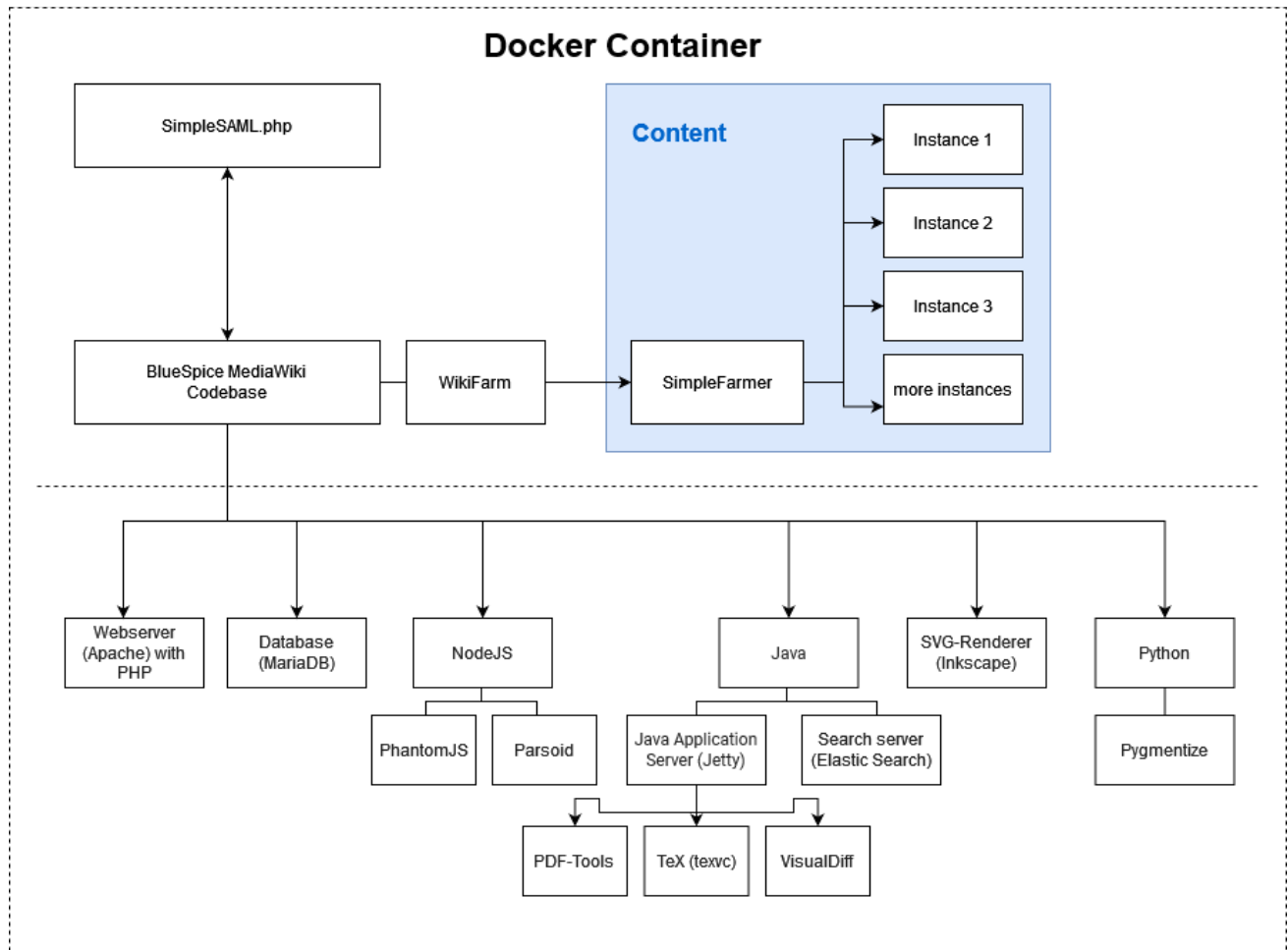
Services for the operation of BlueSpice pro:

- Webserver (Apache) with PHP
- Database (MariaDB)

Additional Services:

Service	required for
NodeJS/Parsoid	VisualEditor
NodeJS/PhantomJS	generating screenshots (e.g. recent changes)
Java Application Server (Jetty)/ Tomcat	PDF export
Java Application Server (Jetty)/ VisualDiff	compare versions of a page
Java Application Server (Jetty)/ TeX	math formulas
Search Server (ElasticSearch)	search
SVG-Renderer (Inkscape)	.svg
Python/Pygmentize	syntax highlighting source code in pages

Scheme Docker Container



Production Wiki

History / Important Deployments

Protocol by	Horst Schreiber
First installation	2017-04-02
Update to current codebase 3.0.0	2018-11-26
Update to 3.0.1	2019-03-27
Update	

Access

Remote Access	VPN -> SSH
ID	a_exNNNNN
Username for SSH	ICA\a_exNNNNN

Installed programs (applications)

URL	https://wiki.yourcompany.com
Domains	<ul style="list-style-type: none"> wiki.yourcompany.com wikidocs.yourcompany.com
Server name	rz14.yourcompany.local
Operating System	Ubuntu 16.04.
BlueSpice Version	3.0.1 per WikiFarm
MediaWiki Version	1.31.1
Deployment package	Docker
Path to Docker files	/data/bluespice/bluespice
Authentication	SAML.php
Notes	Group assignment to instances in 099-AdditionalPermissions.php

Please note for updates

Since it is currently not possible to set the permissions properly, the **delete** permission has been withdrawn from the **editor** DefaultSettings.php.

Docker

Starting Docker

```
docker run -d -v /data/bluespice/certificates:/etc/apache2/ssl -v
/data/bluespice/bluespice/099-AdditionalPermissions.php:/var/www/bluespice/w
/settings.d/099-
  AdditionalPermissions.php -v
/data/bluespice/database:/var/lib/mysql -v
/data/bluespice/elasticsearch:/var/lib/elasticsearch -v
/data/bluespice/bluespice:/opt/bluespice-docker -v /data/bluespice/backup:
/backup -v
/data/backups-mediawiki:/import -e "TZ=Europe/musterfirma" -lCE -t -p 80:80 -
p 443:443 -p 8000:8000
  -p 8001:8001 1d85e6a800e9
```

Docker IP

```
cat /etc/docker/daemon.json
{
  "bip": "172.19.10.1/24",
  "fixed-cidr": "172.19.10.1/24"
}
```

Backup / Cronjobs

Cronjobs

runJobs	daily
----------------	-------

Backup

BackupDatabases	daily
------------------------	-------

Services

Database

Programm	MariaDB
Version	10.1.37

PHP

Version	7.0.30
----------------	--------

Jetty

Version	9
----------------	---

Caching

opcache	Yes
memcached	No

Webserver

Programm	Apache
Version	2.4.18

<b

Development Wiki

Belongs to:	YourCompany
First installation:	2022-01-04
Contract start:	2021-12-17
Minimum contract period:	2 Years
Contract type:	Subscription
Performance level:	Standard with WikiFarm and Development
Account manager:	Doe, John
Last update:	
Short description	Testsystem: BlueSpice 4 pro with WikiFarm and Development

History / Important Deployments

Protocol by	Sarah Naumann
First Installation	2018-11-26
Update to 3.0.1	2019-03-26
Update	

Access

Remote Access	VPN -> SSH
ID	a_exNNNNN
Username for SSH	ICA\a_exNNNNN

Installed programs (applications)

URL	https://wiki.yourcompany.com
Domains	<ul style="list-style-type: none"> wiki.yourcompany.com wikidoc.yourcompany.com
Server Name	rz17.musterfirma.local
Operating System	Ubuntu 16.04.
BlueSpice Version	3.0.1 per WikiFarm
MediaWiki Version	1.31.1
Deployment Package	Docker
Path to Docker files	/data/bluespice/bluespice
Authentication	SAML.php
Notes	Group assignment to instances in 099-AdditionalPermissions.php

Please note for updates

Since it is currently not possible to set the permissions properly, the **delete** permission has been withdrawn from the **editor** DefaultSettings.php.

Docker

Starting Docker

```
docker run -d -v /data/bluespice/certificates:/etc/apache2/ssl -v
/data/bluespice/bluespice/099-AdditionalPermissions.php:/var/www/bluespice/w
/settings.d/
099-AdditionalPermissions.php -v
/data/bluespice/database:/var/lib/mysql -v
/data/bluespice/elasticsearch:/var/lib/elasticsearch -v
/data/bluespice/bluespice:/opt/bluespice-docker -v /data/bluespice/backup:
/backup -v
/data/backups-mediawiki:/import -e "TZ=Europe/Berlin" -lCE -t -p 80:80 -p 443
:443
-p 8000:8000 -p 8001:8001 1d85e6a800e9
```

Docker IP

```
cat /etc/docker/daemon.json
{
    "bip": "172.19.10.1/24",
    "fixed-cidr": "172.19.10.1/24"
}
```

Backup / Cronjobs

Cronjobs

runJobs	daily
----------------	-------

Backup

BackupDatabases	daily
------------------------	-------

Services

Database

Program	MariaDB
Version	10.1.37

PHP

Version	7.0.30
----------------	--------

Jetty

Version	9
----------------	---

Caching

opcache	Yes
memcached	No

Webserver

Program	Apache
Version	2.4.18

<b

Authentication and Security Levels

SAML/Prod

The following domains are all connected to SAML:

- [wiki.yourcompany.com](#) = Main Instance = WikiFarm Management
- [wiki.yourcompany.com](#) redirects to [wiki.yourcompany.com/yourcompany](#)= YourCompany Wiki
- [wikidocs.yourcompany.com](#) redirects to [wiki.yourcompany.com/yourcompany](#) with local login

Security levels of wikis

* = (all) = applies to every visitor of the wiki, including those who do not log in.

Public

user group	login required	sys admin	permissions		
			wiki maintain admin	editor	reader
[...]_Admin	x	x	x	x	x
*	---	---	---	x	x

Protected

user group	login required	sys admin	permissions		
			wiki maintain admin	editor	reader
[...]_Admin	x	x	x	x	x
[...]_Editeren	x	---	---	x	x
*	---	---	---	---	x

Private

user group	login required	sys admin	permissions		
			wiki maintain admin	editor	reader
[...]_Admin	x	x	x	x	x
[...]_Editeren	x	---	---	x	x
[...]_Lezen	x	---	---	---	x
*	---	---	---	---	---

Admin

user group	login required	sys admin	permissions		
			wiki maintain admin	editor	reader
[...]_Admin	x	x	x	x	x
*	---	---	---	---	---

URL

If the URL of a wiki does not exist (or there is a letter error because of case-sensitivity), the user is currently redirected to the farm management. Depending on the authorization level, the user might not have access. It is possible to redirect the user to a page of another instance. However, this can only be done **once**. Redirects always link to the same instance. On the target page you could, for example, store an overview of operating wikis.

YourCompany/Production System

Belongs to:	YourCompany
First installation:	2018/04/02
Contract start:	2018/04/02
Minimum contract period:	
Contract type:	Subscription
Performance level:	Standard with WikiFarm and Development
Account manager:	Schreiber,Horst
Last update:	2019/03/27
Short description	Production system: BlueSpice 3 pro Standard with WikiFarm with Development

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History / Important Deployments

Protocol by	Horst Schreiber
First installation	2017-04-02
Update to current codebase 3.0.0	2018-11-26
Update to 3.0.1	2019-03-27
Update	

Access

Remote Access	VPN -> SSH
ID	a_exNNNNN
Username for SSH	ICA\a_exNNNNN

Installed programs (applications)

URL	https://wiki.yourcompany.com
Domains	<ul style="list-style-type: none"> wiki.yourcompany.com wikidocs.yourcompany.com
Server name	rz14.yourcompany.local
Operating System	Ubuntu 16.04.
BlueSpice Version	3.0.1 per WikiFarm
MediaWiki Version	1.31.1
Deployment package	Docker
Path to Docker files	/data/bluespice/bluespice
Authentication	SAML.php
Notes	Group assignment to instances in 099-AdditionalPermissions.php

Please note for updates

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Starting Docker

```
docker run -d -v /data/bluespice/certificates:/etc/apache2/ssl -v
/data/bluespice/bluespice/099-AdditionalPermissions.php:/var/www/bluespice/w
/settings.d/099-
  AdditionalPermissions.php -v
/data/bluespice/database:/var/lib/mysql -v
/data/bluespice/elasticsearch:/var/lib/elasticsearch -v
/data/bluespice/bluespice:/opt/bluespice-docker -v /data/bluespice/backup:
/backup -v
/data/backups-mediawiki:/import -e "TZ=Europe/musterfirma" -lCE -t -p 80:80 -
p 443:443 -p 8000:8000
  -p 8001:8001 1d85e6a800e9
```

Docker IP

```
cat /etc/docker/daemon.json
{
  "bip": "172.19.10.1/24",
  "fixed-cidr": "172.19.10.1/24"
}
```

Backup / Cronjobs

Cronjobs

runJobs	daily
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Database

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