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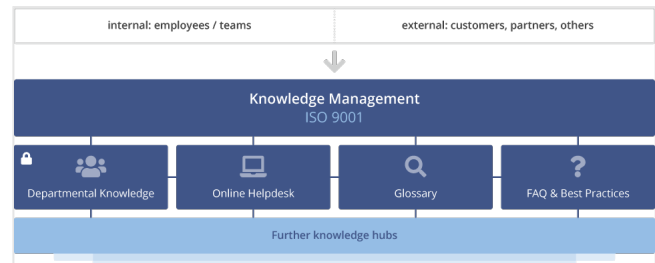
## Contents

## Create User

Tour 1 [Knowledge Base](#)

next: [Organizations and customers](#)

A **knowledge base** is a place where knowledge of a company, a department or a team can be collected centrally. This is where employees gather their team and department knowledge and companies use it to provide an online helpdesk to answer frequently asked questions (FAQs) and share best practices.



Last but not least, you'll find information about products, services, events, organizations, locations and partnerships.

## Wikis as Knowledge Base

Wikipedia and its sister projects are certainly the most popular knowledge bases. Wikis are created to easily and collaboratively dynamically supplement or update knowledge. Different contributions are quickly linked to each other. As time goes by, wikis become more and more valuable as the connections become richer and more complex.

Wikis and especially the wikipedia software MediaWiki is designed in such a way that knowledge can be merged and individual wikis can be combined.

## Example pages

### Organizations and customers

File:usecase - kundenorg.png

### Employees Query

alternativtext=Screenshot  
Mitarbeiterverzeichnis



Calendar

alternativtext=Screenshot Kalender mit Terminen

Encyclopedic article

Introduction

With more than 165,000 inhabitants, Regensburg is the fourth-largest city in the State of Bavaria after Munich, Nuremberg and Augsburg.<sup>[1]</sup>

The medieval centre of the city is a UNESCO World Heritage Site [\[2\]](#). In 2014, Regensburg was among the top sights and travel attractions in Germany.

Regensburg has three universities and is one of 3 regional centers in Bavaria.

Throughout the centuries, the city was known by a variety of names. It is still known in the Romance languages by a cognate of its Latin name of "Ratisbona" (the version "Ratisbon" was long current in English).

Between 1135 and 1146, the Stone Bridge across the Danube was built at Regensburg. This bridge opened major international trade routes between northern Europe and Venice, and this began Regensburg's golden age as a residence of wealthy trading families.

Regensburg became the cultural centre of southern Germany and was celebrated for its gold work and fabrics.

Geography

Topography

Regensburg is situated on the northernmost part of the Danube river at the geological crossroads of four distinct landscapes: